

2023 SSC BY THE NUMBERS



ACCOUNTS PAYABLE

69,070 Invoices Processed
1,289 1099s Sent
\$558,285,094 Total Invoices Paid

CUSTOMER ENGAGEMENT

12,496 Inbound Calls
8,708 Outbound Calls
28,318 Tickets

ATS/HIRE TO RETIRE

2,304 Jobs Posted/3,346 Hiring Proposals
3,841 Avature Transactions
16,353 HCM Transactions

TLAM

25,082 Automated Emails Sent
2,787 Special Transactions Completed
8,724 Queries Parsed and Posted

PAYROLL

236,235 Total Paychecks Issued
13,010 Total W2s Processed
\$430,251,769 Payments Processed

PROCUREMENT

48,300 Total Requisitions
\$298,300,000 Total Spend
Technology:
Highest Spend Commodity
764 Total Contracts Managed
94 Ave No of Open Complex
Procurements

TRAVEL & EXPENSE

7,638 Reports Exported
2,140 Unique Report Owners
\$3,519,825 Total Expense Spend

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