

Chrome River System Requirements

The following standards are recommended for each client computer accessing the Chrome River application. The application runs entirely within the web browser and does not require any additional Chrome River application code.

Most modern web browsers and operating systems will be able to access and operate the application. However, we recommend that the user's preferred browser and operating system configuration be verified to work consistently with the Chrome River application.

Web Browser

While other web browsers may also operate the Chrome River application successfully, the following are recommended for use in their most recent versions:

Microsoft Internet Explorer	Version 11.0 or higher	https://www.microsoft.com/en-us/download/default.aspx
Google Chrome	Version 51.0 or higher	www.google.com/chrome
Safari	Version 9.1 or higher* for supported mobile devices	www.apple.com/safari

*We do not currently support the Safari browser in "Private" mode. Users must turn off Private mode before logging in to the application.

Recommended Operating Systems and Browsers

ANDROID MOBILE DEVICES

Operating System: Kitkat 4.4.2 or higher

Browser: Chrome v.51 or higher

APPLE MOBILE DEVICES

Operating System: iOS 9 or higher; beginning January 2018, iOS 10 or higher will be required.

Browser: Safari 9.1 or higher

WINDOWS PC DESKTOP/NOTEBOOK

Operating System: Any HTML 5-supporting browser

Browsers:

- Chrome v.51 or higher
- Internet Explorer 11 or higher

APPLE DESKTOP/NOTEBOOK:

Operating System: Any HTML 5-supporting browser

Browser: Safari 9.1 or higher

Certified vs. Supported Devices

Updated 8/01/2018

Resource: Chrome River Help

Devices that we list as **certified** are those on which we have tested and fixed any bugs. For devices that we list as **supported**, we have found that performance is acceptable, but we do not certify that they will operate without any issues. We will work with customers to resolve issues that arise on these devices, but resolution may take longer.

Because Android has many versions with multiple keyboards and varying screen sizes, it is not possible for us to test every permutation. The supported list of Android phones is shown below. Tablets configured with similar CPU's and memory would also be supported.

Certified Devices

iPhone 5/5s

iPhone 6/6 plus

iPad (fourth generation with A6 processor and above)

Supported Devices

iPhone 4S , iPhone 7

iPad 3

Android devices released after January 2013 using Google Chrome:

- HTC One (M8) [2.3 GHz quad-core Snapdragon 801]
- HTC One (M7) [1.7 GHz quad-core Snapdragon 600]
- Google Nexus 5 [2.26 GHz quad-core Snapdragon 800]
- Google Nexus 6 [2.7 GHz quad-core Snapdragon 805]
- LG G3 [2.5 GHz quad-core Snapdragon 801]
- LG G2 [2.3 GHz quad-core Snapdragon 800]
- Samsung Galaxy Note 3 [2.3 GHz quad-core Snapdragon 800]
- Samsung Galaxy S5 [2.5 GHz quad-core Snapdragon 801]
- Samsung Galaxy S4 [1.9 GHz quad-core Snapdragon 600]
- Motorola Moto X (2nd Gen) [2.5 GHz quad-core Snapdragon 801]

For additional information regarding Chrome River system requirements, please visit the Chrome River Help page, click the **Getting Started** tab, and then click **System Requirements**.

Assistance is available by the SSC Help Center at 540-591-4000, 877-340-5577, or help@ssc.vccs.edu