

INTERNET EXPLORER COMPATIBILITY SETTINGS FOR CHROME RIVER USERS

In order to operate the Chrome River application successfully in Internet Explorer, users must ensure the following applies to their Internet Explorer web browser settings:

- Use Microsoft Internet Explorer Version 11.0 or Higher
- Add <u>https://app.chromeriver.com</u> and <u>https://my.vccs.edu</u> to both trusted sites and compatibility settings

Trusted Sites List

- 1. Open Internet Explorer, click **Tools**, click **Internet Options**, and then click the **Security** tab.
- 2. In the Select a Web content zone to specify its current security settings box, click **Trusted Sites**.



3. Click **Sites**, in the Add this website to the zone box, enter the website URL, and then click **Add**.

Internet Options	?	\times	
Trusted sites		×	
You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.			
Add this website to the zone:			
https://app.chromeriver.com	Add		
Websites:			
https://*.virginia.gov	Remove		
https://app.chromeriver.com			
https://my.vccs.edu			
https://vasnaredservices-nies.snarepoint.com			
Require server verification (https:) for all sites in this zone			
	Close		
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Compatibility Settings

1. Open Internet Explorer, click **Compatibility View settings**, in the Add this website box, enter the website URL, and then click **Add**.

Compatibility View Settings	×		
Change Compatibility View Settings			
Add this website:			
https://app.chromeriver.com	Add		
Websites you've added to Compatibility View:			
chromeriver.com	Remove		
vccs.edu			
Display intranet sites in Compatibility View			
Use Microsoft compatibility lists			
Learn more by reading the Internet Explorer privacy statement			
	Close		

For additional information regarding Chrome River system requirements, please visit the Chrome River Help page, click the **Getting Started** tab, and then click **System Requirements**.

Assistance is available by the SSC Help Center at 540-591-4000, 877-340-5577, or help@ssc.vccs.edu