2023 SSC BY THE NUMBERS

ACCOUNTS PAYABLE
- 69,070 Invoices Processed
- 1,289 1099s Sent
- $558,285,094 Total Invoices Paid

CUSTOMER ENGAGEMENT
- 12,496 Inbound Calls
- 8,708 Outbound Calls
- 28,318 Tickets

ATS/HIRE TO RETIRE
- 2,304 Jobs Posted/3,346 Hiring Proposals
- 3,841 Avature Transactions
- 16,353 HCM Transactions

TLAM
- 25,082 Automated Emails Sent
- 2,787 Special Transactions Completed
- 8,724 QueriesParsed and Posted

PAYROLL
- 236,235 Total Paychecks Issued
- 13,010 Total W2s Processed
- $430,251,769 Payments Processed

PROCUREMENT
- 48,300 Total Requisitions
- $298,300,000 Total Spend
- 764 Total Contracts Managed
- 94 Ave No of Open Complex Procurements

TRAVEL & EXPENSE
- 7,638 Reports Exported
- 2,140 Unique Report Owners
- $3,519,825 Total Expense Spend

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